



AMAN AVIATION & AEROSPACE SOLUTION PVT LTD

JUHU AIRPORT, OFF S V ROAD VILE PARLE WEST, MUMBAI-63

TERMS AND CONDITIONS FOR UNDERTAKING HELICOPTER FLYING WITH AMAN AVIATION

1. Flying will be undertaken strictly as per current rules & regulations of DGCA, India.
2. Route for Joy ride on any given day / time is decided by the Air traffic control of Juhu Airport as per the runway in operation at Santacruz airport at that point of time. Clients can postpone the ride to any other time and day if they wish to fly any specific route. But cancellations of confirmed booking because of pre decided route will attract 20 % of cancellation fee.
3. In case of bad weather on the day of flying, the flying can be undertaken next day or any other day as convenient to the client. Rescheduling/ Cancellation due to bad weather conditions / Due to Technical issues of the helicopter will be free of charge.
4. Cancellation by client of a confirmed booking for any reason within 24 hours to 4 hours prior to the estimated departure time will attract 50% of amount as cancellation charges. Less than 4 Hours notice will be treated as NO SHOW and entire amount forfeited.
5. 100% payment in advance at the time of booking and booking should be done atleast 24 hrs before the desired date. However on all working days 06 hours notice will be good enough with advance payment.
6. All Passengers are to report 45 minutes prior (R) 60 min prior to estimated departure time at Gate No-1 Airports Authority of India Juhu Airport which is opposite SBI, Vile Parle (W) with valid original government ID proofs. Entry will not be possible without Hard copy of ID proof for all passengers. Passengers without original Government ID proof is treated as NO SHOW.

In case the passengers are reporting less than 60 min prior to the estimated departure time, will be declared as NO SHOW Passengers and no refund will be entertained. However if the passengers wish to fly after no show, they have an option to avail the ride by paying additional 30 % of the total amount as conveyance fee.
7. Passengers would be denied boarding in case they are under the influence of Alcohol or any sedatives or armed with any weapon.



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8. In case the passengers are foreign nationals, their passport and visa details have to be provided well in advance for submission to the ATC for authorizing their entry at the gate. Booking confirmation will be given after receipt of these documents only.
9. Rescheduling of confirmed booking is permitted 4 Hours prior to departure on all working days. On holidays no rescheduling is permitted. 30% amount will be charged as conveyance fee for rescheduling on holidays.
10. While every precaution is taken to enhance the safety of the passengers during the Joyride/Mumbai Darshan/Charter Flight, Aman Aviation does not hold itself responsible for death, injury or loss that might be sustained in the event of a mishap in due course of the flight.
11. Aman Aviation must be notified in writing at the time of booking of any medical conditions- physical or mental, which may affect the passenger during flight. Failure to notify Aman Aviation may result in the passenger being refused travel. Failure to notify Aman Aviation of any such conditions those results in cancellation will result in 100% cancellation fees to the passenger, and Aman Aviation will not be liable for any kind of compensation to the passenger.
12. Some trips may be unsuitable for customers due to age, mobility, pregnancy or physical or mental conditions. It is the customers' responsibility to check prior to booking. Aman Aviation shall not be responsible to provide any special facilities unless it has agreed to do so in writing beforehand. Aman Aviation will do its best to meet the customers' special requests including dietary requirements if any, but such requests do not form part of the contract and therefore Aman Aviation is not liable for providing these requests.
13. Aman Aviation would not be liable for any injury/health conditions/emotional or physical conditions suffered by the passenger during the Joyride/Mumbai Darshan / Charter Flight. Our package cost includes insurance limited to the conditions specified in the policies.
14. Aforementioned points apply to all kinds of flight operations carried out by Aman Aviation, including but not limited to Joyrides/Mumbai Darshan / Charter Flights.



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15. After 5pm Rs.3500/- will be charged additional for conducting the rides on special request between 5PM to 6 PM (Sunset). However No rides are conducted beyond 6PM(Sunset)
16. Camera will not be allowed inside Juhu Airport and Aerial photography is strictly prohibited by Government of India.
17. Pilots' decision will be final for carriage of passengers as per weight limitations of the helicopter.
18. Total weight of all 3 Passengers shall not exceed 245Kgs. Max acceptable weight of one single passenger is 125 Kgs. Passengers with reduced mobility are not permitted for Joy rides.
19. Regular time for helicopter ride is from 11am to 5pm on all days except Wednesdays. Wednesdays will be observed as Holiday by Aman Aviation and no rides shall be conducted on Wednesdays.
20. Children below 2 Years are not permitted. However 2 Years and above are allowed and will occupy one seat. Charges for above 2 years kid will be same as adult passenger.
21. . Accepting of terms & condition before proceeding booking will automatically assure that all the booked passenger have signed additional document of "Waiver Of Rights, Voluntary Release, Discharge and Hold Harmless " policy of the Aman Aviation & Aerospace Solution Pvt Ltd. before the flight.

Cancellation and Refund Policy

In case of bad weather on the day of flying, the flying can be undertaken next day or any other day as convenient to the client. Rescheduling/ Cancellations due to bad weather conditions / technical issues of the helicopter will be free of cost.

Cancellation by client of a confirmed booking for any reason within 24 hours to 4 hours prior to the estimated departure time will attract 50% of amount as cancellation charges. Less than 4 Hours notice will be treated as NO SHOW and entire amount forfeited.

Refund process will start within 7 working days after passenger confirms the cancellation. Time duration to complete process is depending on passenger's bank.

Privacy Policy



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SECURITY OF PERSONAL INFORMATION

AMAN AVIATION & AEROSPACE SOLUTION PVT LTD is committed to the security of the data collected on this Web site, and treats all information you provide us as confidential.



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IMPORTANT LEGAL DOCUMENT

**Waiver Of Rights, Voluntary Release, Discharge and
Hold Harmless**

READ CAREFULLY

I, Mr./Ms./Miss/Master _____, aged ____ years ____ months, forever release and discharge Aman Aviation & Aerospace Solutions Pvt. Ltd. (A3S), The Airport, its members, the aircraft owners, the Aircraft operators, aircraft charterers, the pilot operating the helicopter, ground personnel, employees, insurance companies, aircraft manufacturers or aircraft part manufacturers from any and all liabilities, claims, demands or causes of action that I may hereinafter have for claims, injuries and damages arising out of participation in an aircraft ride in a Helicopter, including, but not limited to, losses caused by the passive or active negligence of the released parties or hidden, latent, or obvious defects on the airport, pilot, maintenance or in the equipment and aircraft used.

I understand and acknowledged that flying in an Aircraft has inherit dangers and risk that no amount of care, caution, instruction or expertise can eliminate and I expressly and voluntarily assume all risk of death or personal injuries sustained while participating in a ride in the Aircraft including the risk of passive or active negligence of the released parties; or hidden, latent, or obvious defects in the aircraft or the equipment and the airport or landing locations used. I also understand that children under the **age of 2 (Two) years are not allowed for joy rides.**

As part of the consideration for my being allowed to ride in an aircraft being provided by Aman Aviation & Aerospace Solutions Pvt. Ltd. (A3S), I promise not to sue anyone especially the released parties. I understand that this release will prevent my family from bringing any such claims for injury or death should such occur. I understand that this agreement is severable and that if any clause is found to be invalid, the balance of the agreement will remain in effect, valid, enforceable and last forever.

WARNING: By signing this document you are giving up valuable legal rights in the event that you should be injured or die and you or your estate attempt to sue somebody for your injuries or death. You will not be able to bring a lawsuit, even if someone beside yourself was at fault for causing the injury or death. This document is intended to waive and release your rights to make any claim for damages.

If I have not signed a release, or a court determines the release I have signed is unenforceable, or I make a claim that is outside the signed Release and Liability is shown for Aman Aviation & Aerospace Solutions Pvt. Ltd. (A3S), Its affiliates and or the insuring company to respond with payment and without obligating or impeding the insuring companies rights to settle with the parties involved and at the sole discretion of the insuring company. **I fully understand that flying in an Aircraft or piloting can be very dangerous** and that the Aircraft I will be flying in may be performing maneuvers which involve a degree of risk. I am also aware that should an accident occur in which I am killed or seriously injured, it might be very difficult to determine the cause of, or responsibility for, the accident. I am aware that lengthy litigation could result which might take years to resolve and that even if victorious in a civil/criminal suit a substantial portion of the damages which my heirs and dependents were entitled to would likely be consumed by legal expense; or, that a judge or jury might determine that they were entitled to nothing at all but they would still have incurred considerable costs.

To avoid this and other uncertainties and with the company and sole approval of the insurance company in addition to Aman Aviation & Aerospace Solutions Pvt. Ltd. (A3S), and to insure a prompt payment to my heirs and dependents should an unfortunate accident occur without regard as to fault, I agree on behalf of myself, my heirs, and my dependents, to **voluntarily release, discharge and hold harmless** Aman Aviation & Aerospace Solutions Pvt. Ltd. (A3S), the Helicopter Company, its owners, employees, directors and agents from any and all claims or demands in exchange for Aman Aviation & Aerospace Solutions Pvt. Ltd. (A3S) (and or) the insuring companies agreement to pay my heirs an agreed amount up to but not exceeding Rupees Twenty Five Lacks Only (Rs. 25,000,00/-) as full and final settlement of any and all claims or demands, if there is fault or negligence on behalf of the released parties, in the event that I lose my life while riding in or walking near a Aman Aviation & Aerospace Solutions Pvt. Ltd. (A3S) Aircraft.

In the event I incur a minor or substantial injury from such an accident for which fault is found or assigned, I agree to voluntarily release, discharge and hold harmless Aman Aviation & Aerospace Solutions Pvt. Ltd. (A3S), its owners, employees, directors, insuring company and agents from any and all claims or demands in exchange for Aman Aviation & Aerospace Solutions Pvt. Ltd. (A3S) (and or) the insuring companies payment of an agreed amount as per the company's insurance policy conditions up to but not exceeding as full and final settlement of all claims, such amount to be determined by arbitration.

By Binding Arbitration: I hereby instruct my heirs, dependents, executors, administrators, or other personal representatives to sign an appropriate Release and Settlement Agreement and to cooperate fully and execute any and all supplementary documents, which may be necessary or appropriate to give full force and effect to the basic terms and intent of this Agreement.

If you have already paid for the flight in the Aircraft, **we agree to give you a full refund of all of your money if you are unwilling to sign this document** and you decide not to participate in the flight. Your participation in this flight is voluntary and releasing the listed parties is part of the consideration for being allowed to participate.

I HAVE CAREFULLY READ AND UNDERSTOOD THIS AGREEMENT AND RELEASE OF LIABILITY, THAT IS VALID FOREVER AND I FULLY UNDERSTAND ITS CONTENTS AND SIGN IT OF MY OWN FREE WILL.

I hereby declare that the luggage which I am carrying in Aman Aviation helicopter Call Sign: VTCNJ is belonging to me and is my personal luggage. It is not having any kind of drugs, Arms and Ammunition or any kind of other objectionable material as per aviation norms. I completely take the onus and responsibility of my baggage.

SIGNATURE: _____ NAME: _____ DATED: _____
Email/Mob no: _____

SIGNATURE OF PARENT/GUARDIAN & Release Names of person if under 18 years old

Emergency Contact Details

Names of Legal Guardian / Parents or Close Relatives of Passenger flying: _____
Address _____
Emergency Phone no: _____

FLY AT YOUR OWN RISK